

**POZZI WINDOW COMPANY
LIMITED WARRANTY
WINDOWS, DOORS AND COMPONENT PARTS**

POZZI WINDOW COMPANY warrants, subject to the conditions and restrictions contained below, that each window, door and component part thereof manufactured by POZZI WINDOW COMPANY shall be free from defects in materials or workmanship for a period of ten (10) years from the date of manufacture.

Should a window, door or component part be proven defective during the warranty period, the buyer's remedies will be limited to the following at POZZI WINDOW COMPANY'S option: (1) repair of the defective product, (2) replacement of the defective product, including the cost of shipping; or (3) reimbursement of the purchase price. These remedies are the only remedies available for breach of warranty or any other legal theory. In no event shall POZZI WINDOW COMPANY be responsible for installation, repainting, refinishing or similar activities connected with the replacement of component parts. Repair or replacement of the product is warranted for ninety (90) days or for the remainder of this warranty, whichever period is longer.

INSULATED GLASS

POZZI WINDOW COMPANY warrants, subject to the conditions and restrictions contained below, that each insulated glass unit manufactured by POZZI WINDOW COMPANY shall be free from defects in materials or workmanship for a period of twenty (20) years from the date of manufacture.

Should an insulated glass unit be proven defective during the first ten (10) years of the warranty period, the buyer's remedies will be limited to the following at POZZI WINDOW COMPANY'S option: (1) repair of the defective product, (2) replacement of the defective product, including the cost of shipping; or (3) reimbursement of the purchase price. These remedies are the only remedies available for breach of warranty or any other legal theory. In no event shall POZZI WINDOW COMPANY be responsible for repainting, refinishing or similar activities connected with glass replacement or installation. Repair or replacement of the product is warranted for ninety (90) days or for the remainder of this warranty, whichever period is longer.

POZZI WINDOW COMPANY also warrants that if an insulated glass unit is proven defective at any time during the remaining ten (10) years of the warranty period, POZZI WINDOW COMPANY will provide a pro-rate credit against the purchase of any replacement insulated glass unit manufactured by POZZI WINDOW COMPANY at its current list price. The amount of any such credit shall depend on the number of years from the date of manufacture as follows:

Years from Date of Manufacture	Amount of Credit
11-14 years	80%
15-16 years	60%
17-18 years	40%
19-20 years	20%

INSTALLATION, CARE AND MAINTENANCE INSTRUCTIONS

All remedies mentioned herein are valid only when products covered by this warranty are properly installed, finished and maintained. There are additional exclusions which apply to this product contained in the Installation, Care and Maintenance Instructions. If you have not received a copy of the Installation, Care and Maintenance Instructions, please contact POZZI WINDOW COMPANY for a copy of this publication. POZZI WINDOW COMPANY will not be liable for product which has been damaged by (1) accident, mishandling, or improper use, (2) negligent operation, (3) improper installation or maintenance, (4) fire, flood, earthquake, storm, tornado, acts of nature, or any other cause beyond the control of POZZI WINDOW COMPANY; (5) any products, components or parts not manufactured by POZZI WINDOW COMPANY; (6) defects caused by failure to provide a suitable installation environment for the product; (7) use of the product for purposes other than those for which it was designed; (8) unauthorized attachments or modifications; or (9) any other abuse or misuse by the original purchaser or subsequent user. All disclaimers and exclusions contained herein apply under all conditions.

LIMITATION OF LIABILITY

THIS WARRANTY SETS FORTH POZZI WINDOW COMPANY'S MAXIMUM LIABILITY FOR ITS PRODUCTS. POZZI WINDOW COMPANY SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL BE AS SPECIFIED ABOVE. POZZI WINDOW COMPANY SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, HOWEVER OCCASIONED, WHETHER BY NEGLIGENCE OR OTHERWISE. POZZI WINDOW COMPANY MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR TO ANY SUBSEQUENT USER OF THE PRODUCT, EXCEPT AS EXPRESSLY CONTAINED HEREIN. THE REMEDIES CONTAINED HEREIN SHALL BE SOLE AND EXCLUSIVE. IN THE EVENT STATE LAW PRECLUDES EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, THE DURATION OF ANY SUCH WARRANTIES SHALL BE NO LONGER THAN, AND THE TIME AND MANNER OF PRESENTING ANY CLAIM THEREON SHALL BE THE SAME AS, THAT PROVIDED IN THE EXPRESS WARRANTY STATED HEREIN.

No distributor, dealer or representative of POZZI WINDOW COMPANY has the authority to change or modify this warranty, either orally or in writing, in any respect. Any attempt to change and/or modify this warranty by a distributor, dealer, or representative of POZZI WINDOW COMPANY will be without legal effect.

This warranty allocates the risk of product failure between POZZI WINDOW COMPANY, purchasers and ultimate users of this product. This allocation is recognized by and reflected in the price of the goods. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms.

CLAIM PROCEDURE

To initiate a claim under this warranty, contact the distributor or contractor from whom you purchased the POZZI WINDOW COMPANY product. If no corrective action has been taken within a reasonable time, write to: POZZI WINDOW COMPANY, Attention: Warranty Claims, P.O. Box 5249, Bend, OR 97708. Please (a) identify the product that is involved, the date and place of purchase, and the original purchase price if known; (b) describe completely what the claimed defect is (photographs or sketches are helpful); (c) identify yourself and those persons who have already been contacted and state what attempts have been made to correct the problem; (d) give the address where the defective product can be inspected; and (e) give a phone number where you can be reached.

POZZI WINDOW COMPANY will investigate your claim and within sixty (60) days after notification take appropriate action. POZZI WINDOW COMPANY may charge an inspection fee for any onsite inspection that is required or that is requested by you. If it is determined that the product has a defect covered by this warranty, the inspection fee will not be charged.

This warranty extends to the original purchaser. The term "original purchaser" as used in this warranty means the contractor/distributor/purchaser and the initial owner of the structure into which the product is installed. This warranty is not assignable or transferable. The original purchaser is responsible to assure that the initial owner of the structure into which the product is installed receives a copy of this warranty. The failure to provide the owner with this warranty will not subject POZZI WINDOW COMPANY to any express or implied warranties, liabilities or remedies in excess of those provided herein. This warranty is not applicable outside the U.S. or Canada.

This limited warranty is effective for all products manufactured by POZZI WINDOW COMPANY on or after May 1, 1999, and all previous warranties shall be considered null and void as to such products. Any previous warranties will continue to apply to products manufactured by POZZI WINDOW COMPANY prior to May 1, 1999.

Some states do not allow the exclusion or limitation of incidental or consequential damages and/or the limitation on how long an implied warranty lasts, so the above limitations and/or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

POZZI® Clad Finish 20 YEAR LIMITED WARRANTY

POZZI warrants, subject to the conditions and restrictions contained below, that the “clad finish” on each metal clad window or patio door manufactured by POZZI will be free from defects in that, under normal atmospheric conditions, the clad finish will not peel, check, crack, chalk, fade or change color for a period of twenty (20) years from the date of manufacture. The term “clad finish” as used in this warranty means the painted finish on metal cladding.

Should the clad finish on any window or door be proven defective during the warranty period, the buyer's remedies will be limited to the following, at POZZI's option: (1) replacement of the defective product; or (2) refinishing of the defective product. POZZI has the right to approve or negotiate any contract for refinishing. These remedies are the only remedies available for breach of warranty or any other legal theory. Repair or replacement of the product is warranted for ninety (90) days or for the remainder of this warranty, whichever period is longer.

Chalking of the clad finish is not a defect unless it exceeds a numerical rating of eight (8) when measured in accordance with the standard procedures specified in ASTM D4214. Fading or changing in color of the clad finish is not a defect unless it exceeds five (5) E units (NBS), calculated in accordance with ASTM D2244, paragraph 6.3. Color change shall be measured on an exposed clad finish that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed clad finish. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies.

This warranty extends to the original purchaser. The term "original purchaser" as used in this warranty means the contractor/distributor/purchaser of the product on which the finish is applied. This warranty is not assignable and transferable other than to the “original owner”. The “original owner” is the person or entity who is the initial owner of the structure into which the product is installed. By accepting this warranty, the original purchaser hereby agrees to provide this warranty to the original owner of the structure into which the product is installed. The failure to provide the original owner with this warranty will not subject POZZI to any express or implied warranties, liabilities or remedies in excess of those provided herein. This warranty is not applicable outside the U.S. or Canada.

INSTALLATION, CARE AND MAINTENANCE INSTRUCTIONS

All remedies mentioned herein are valid only when the clad finish on a product is properly maintained. There are exclusions which apply to this product contained in the Installation, Care and Maintenance Instructions. If you have not received a copy of the Installation, Care and Maintenance Instructions, please contact your POZZI supplier or POZZI for a copy of this publication or visit our website at www.jeld-wen.com for our care and service literature. **If the product is installed within one (1) mile from the coast line, salt water bay or any area prone to salt spray, there are additional and specific maintenance requirements included within the Installation, Care and Maintenance Instructions which apply. If the product is installed within one (1) mile from the coast line, salt water bay or any area prone to salt spray, POZZI will have no obligation under this warranty unless the “original owner” signs and returns the attached Warranty Registration Card to the dealer/distributor.** POZZI will not be liable for clad finish which has been damaged by (1) accident, mishandling, or improper use, (2) standing or ponding water, (3) improper installation or maintenance, (4) fire, flood, earthquake, storm, tornado, acts of nature, or any other cause beyond the control of POZZI; (5) any products, components or parts not supplied or provided by POZZI; (6) defects caused by failure to provide a suitable installation environment for the product; (7) use of the product for purposes other than those for which it was designed; (8) unauthorized attachments or modifications; or (9) any other abuse or misuse by the original purchaser or subsequent user. All disclaimers and exclusions contained herein apply under all conditions.

LIMITATION OF LIABILITY

POZZI'S LIABILITY FOR DEFECTS RELATED TO THE CLAD FINISH SHALL NOT EXCEED THE LESSER OF THE COST OF REPLACING THE COATED PRODUCT OR REFINISHING THE COATING ON SITE. THIS WARRANTY SETS FORTH POZZI'S MAXIMUM LIABILITY FOR ITS PRODUCTS. POZZI SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM

ANY CAUSE WHATSOEVER SHALL BE AS SPECIFIED ABOVE. POZZI SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, HOWEVER OCCASIONED, WHETHER BY NEGLIGENCE OR OTHERWISE. POZZI MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR TO ANY SUBSEQUENT USER OF THE PRODUCT, EXCEPT AS EXPRESSLY CONTAINED HEREIN. THE REMEDIES CONTAINED HEREIN SHALL BE SOLE AND EXCLUSIVE. IN THE EVENT STATE LAW PRECLUDES EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, THE DURATION OF ANY SUCH WARRANTIES SHALL BE NO LONGER THAN, AND THE TIME AND MANNER OF PRESENTING ANY CLAIM THEREON SHALL BE THE SAME AS, THAT PROVIDED IN THE EXPRESS WARRANTY STATED HEREIN.

No distributor, dealer or representative of POZZI has the authority to change or modify this warranty, either orally or in writing, in any respect. Any attempt to change and/or modify this warranty by a distributor, dealer, or representative of POZZI will be without legal effect.

This warranty allocates the risk of product failure between POZZI, purchasers and ultimate users of this product. This allocation is recognized by and reflected in the price of the goods. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms.

CLAIMPROCEDURE

To initiate a claim under this warranty, contact the distributor or contractor from whom you purchased the POZZI product. If no corrective action has been taken within a reasonable time, call us at 800-922-6222 or write to: POZZI, Attention: Warranty Claims, P.O. Box 5249, Bend, OR 97708. Please (a) identify the product that is involved, the date and place of purchase, and the original purchase price if known; (b) describe completely what the claimed defect is (photographs or sketches are helpful); (c) identify yourself and those persons who have already been contacted and state what attempts have been made to correct the problem; (d) give the address where the defective product can be inspected; and (e) give a phone number where you can be reached.

POZZI will investigate your claim and within sixty (60) days after notification take appropriate action. POZZI may charge an inspection fee for any onsite inspection that is required or that is requested by you. If it is determined that the product has a defect covered by this warranty, the inspection fee will not be charged.

This limited warranty is effective for clad finish on products manufactured by POZZI on or after April 1, 2002, and all previous warranties shall be considered null and void as to such products. Any previous warranties will continue to apply to products manufactured by POZZI prior to April 1, 2002.

Some states do not allow the exclusion or limitation of incidental or consequential damages and/or the limitation on how long an implied warranty lasts, so the above limitations and/or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

POZZI is part of the JELD-WEN family, one of the world's largest manufacturers of doors, windows and specialty millwork. Visit our web site at www.jeld-wen.com.

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If your POZZI windows or doors are installed within one (1) mile from the coast line, salt water bay or any area prone to salt water spray, POZZI will have no obligation to you under this warranty unless you complete the Registration Card below and return it to your POZZI supplier:

Instructions to POZZI Dealer/Distributor: Ensure all information on the registration card is complete and the POZZI order number is noted correctly, and forward to POZZI Customer Service at 62845 Boyd Acres Rd., Bend, OR 97701 or fax to 800-441-9078.

POZZI Order No. _____

WARRANTY REGISTRATION CARD

Name, address and telephone number of original owner:

Address where clad finish product is installed:

Date of purchase: _____

I understand that since my windows and/or doors are installed within one mile from the coast line, salt water bay or other area prone to salt water spray, there are specific maintenance requirements included in POZZI's Care and Maintenance literature which I must follow. I have received a copy of POZZI's Care and Maintenance literature or I will obtain the Care and Maintenance literature by going online at www.jeld-wen.com or by contacting POZZI at (800) 922-6222.

Signature of original owner

Care & Maintenance Highlights

NOTE: The following information provides limited 'highlights' for care & maintenance of your clad finish. Please visit our website at www.jeld-wen.com or request from your POZZI supplier a complete copy of our care & maintenance literature.

Clad finishes are made to provide beauty and durability with a paint film surface that resists cracking, flaking, peeling, and blistering under normal use conditions. The adhesion and flexibility of clad finishes provide resistance to chipping and scratching. When properly maintained, aluminum clad products will remain attractive for years to come.

Care of exterior surfaces will require cleaning and caring for aluminum clad surfaces. Annual inspections are sufficient for most areas; however, coastal areas (areas one mile from the coast line, salt water bay, or any area prone to salt spray) require monthly inspections because of moisture and salt in the air.

Upon the detection of any salt build-up, and in coastal areas monthly regardless of the appearance of salt build-up, cleaning of the aluminum clad surface is required. Clean and care for aluminum clad products as follows:

For light cleaning:

- Rinse with water from bottom to top and back to the bottom (this will clean the surface on the way up and help prevent a collection of dirty 'run-down' and possible streaking)
- Air or wipe dry with a soft, lint-free, dry cloth

If this doesn't clean away debris:

- Rinse surface with clean water from top to bottom
- Clean with mild soap and water with sponge

Immediately rinse any 'run-down' to lower parts of the building. Don't allow cleaning solutions to collect or 'puddle' on surfaces.

- Immediately rinse thoroughly with clean water (sponging while rinsing may be helpful; it is very important that cleaning solution does not dry on the surface)
- Air or wipe dry with a soft, dry cloth

For stubborn, water-soluble debris, repeat steps above until clean.

- Apply a quality brand of car wax to the clad surface for a protective wax finish (follow wax manufacturer's instructions)

For optimum cleaning, do not clean coated aluminum clad surfaces in direct sunlight or in temperatures too hot or cold. Do not use abrasive cleaners that may scratch the cladding and avoid excessive rubbing or over-cleaning.