



**POZZI Windows, Patio Doors, and Component Parts  
TEN YEAR LIMITED WARRANTY**

POZZI WINDOW COMPANY guarantees and warrants, subject to the conditions and restrictions stated below, that its POZZI windows, patio doors, and component parts thereof, and any other product manufactured by POZZI WINDOW COMPANY, shall be free from any defects in materials or workmanship for ten (10) years from the date of original installation. This warranty applies to the "original purchaser." The term "original purchaser" as used in this warranty, means the contractor/purchaser and the initial owner of the structure in which the window or door is installed. This warranty is not assignable. The contractor/purchaser is responsible to assure that the initial owner of the structure receives a copy of this warranty; however, the failure to do so will not subject the Company to any express or implied warranties, liabilities or remedies in excess of those expressed herein. Should any such product or component part be proven to be defective during this ten (10) year period, POZZI WINDOW COMPANY shall, at POZZI WINDOW COMPANY'S option, either 1) repair any such product without charge; 2) furnish a replacement product or component, without charge and shipped freight prepaid to the person making the warranty claim, or 3) refund the original purchase price of the defective product or component. **IN NO EVENT SHALL POZZI WINDOW COMPANY PAY FOR THE COST OF LABOR, INSTALLATION OR FINISHING OF EITHER THE ORIGINAL OR REPLACEMENT PRODUCT OR ANY REPLACEMENT PART, OR FOR ANY OTHER INCIDENTAL COSTS RELATED THERETO.**

This warranty is valid only when products covered by this warranty are installed, finished and maintained according to POZZI WINDOW COMPANY'S written installation instructions. This warranty does not cover 1) component parts which have been damaged by accident, mishandling or improper use, 2) component parts which have been subjected to negligent operation, 3) screen or glass, 4) damage resulting from improper installation or maintenance, or 5) damage caused by fire, flood, earthquake, storm, tornado, acts of nature, or any other cause beyond the control of POZZI WINDOW COMPANY.

**THIS WARRANTY SETS FORTH POZZI WINDOW COMPANY'S MAXIMUM LIABILITY FOR ITS PRODUCTS. POZZI WINDOW COMPANY SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. POZZI WINDOW COMPANY MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEPT AS EXPRESSLY CONTAINED HEREIN WITH RESPECT TO ITS PRODUCTS. IN THE EVENT STATE LAW PRECLUDES EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, THE DURATION OF ANY SUCH WARRANTY SHALL BE NO LONGER THAN, AND THE TIME AND MANNER OF PRESENTING ANY CLAIM THEREON SHALL BE THE SAME AS, THAT PROVIDED IN THE EXPRESS WARRANTY STATED HEREIN.**

Claims under this warranty must be made in writing prior to the expiration of the ten (10) year warranty period and prior to the beginning of any repair work to. POZZI WINDOW COMPANY, Warranty Claims, P.O. Box 5249, Bend, Oregon 97708. Written claims must detail the original date of installation, nature of the problem, and name, address and telephone number of the person making the warranty claim. No warranty claim shall be considered properly made unless it contains the foregoing in writing and is received by POZZI WINDOW COMPANY prior to the expiration of the ten (10) year warranty period. POZZI WINDOW COMPANY reserves the right to have any of its products, alleged to be defective, field inspected by a POZZI WINDOW COMPANY representative. No distributor, dealer or representative of POZZI WINDOW COMPANY has the authority to change or modify this warranty, either orally or in writing, in any respect.

This limited warranty is effective for all products manufactured by POZZI WINDOW COMPANY on or after March 1, 1995, and all previous warranties shall be considered null and void as to such products. Of course, any previous warranties will continue to apply according to their terms to products manufactured by POZZI WINDOW COMPANY prior to March 1, 1995.



**Pozzi Windows Insulated Glass  
TWENTY YEAR LIMITED WARRANTY**

POZZI WINDOW COMPANY guarantees and warrants, subject to the conditions and restrictions stated below, that each POZZI WINDOW COMPANY Insulated Glass Unit, and all other Insulated Glass Units manufactured by POZZI WINDOW COMPANY, shall be free from any material obstruction to vision due to film formation or dust collection on the interior glass surfaces resulting exclusively from failure of the hermetic seal, other than through glass breakage, for twenty years from the date of its manufacture. This warranty applies to the "original purchaser." The term "original purchaser" as used in this warranty, means the contractor/ purchaser and the initial owner of the structure in which the window or door is installed. This warranty is not assignable. The contractor/purchaser is responsible to assure that the initial owner of the structure receives a copy of this warranty; however, the failure to do so will not subject the company to any express or implied warranties or liabilities in excess of the above express warranties and liabilities.

If any such failure occurs during the first ten (10) years from the date of such unit's manufacture, POZZI WINDOW COMPANY will ship a replacement unit, without charge, to the shipping point nearest the installation. If any such failure occurs during the eleventh to fourteenth years (11, 12, 13, 14) from the date of such unit's manufacture, POZZI WINDOW COMPANY will ship a replacement unit, to the shipping point nearest the installation. The customer will be charged 20% of the current replacement unit cost. If any such failure occurs during the fifteenth to sixteenth years (15, 16) from the date of such unit's manufacture, POZZI WINDOW COMPANY will ship a replacement unit, to the shipping point nearest the installation. The customer will be charged 40% of the current replacement unit cost. If any such failure occurs during the seventh to eighteenth years (17,18) from the date of such unit's manufacture, POZZI WINDOW COMPANY will ship a replacement unit, to the shipping point nearest the installation. The customer will be charged 60% of the current replacement unit cost. If any such failure occurs during the nineteenth to twentieth years (19,20) from the date of such unit's manufacture, POZZI WINDOW COMPANY will ship a replacement unit, to the shipping point nearest the installation. The customer will be charged 80% of the current replacement unit cost.

IN NO EVENT SHALL POZZI WINDOW COMPANY PAY FOR THE COST OF LABOR, INSTALLATION OR FINISHING OF EITHER THE ORIGINAL INSULATED GLASS UNIT OR THE REPLACEMENT UNIT, OR ANY OTHER INCIDENTAL COSTS RELATED THERETO. THIS SHALL BE POZZI WINDOW COMPANY'S MAXIMUM LIABILITY UNDER THE WARRANTY. POZZI WINDOWS MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, EXCEPT AS EXPRESSLY CONTAINED HEREIN WITH RESPECT TO ITS INSULATED GLASS UNITS. ANY FURTHER CLAIMS DUE TO SPECIAL, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGE ARE EXCLUDED FROM THIS WARRANTY. IN THE EVENT STATE LAW PRECLUDES EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, THE DURATION OF ANY SUCH IMPLIED WARRANTY AND THE TIME AND MANNER OF PRESENTING ANY CLAIM THEREON SHALL BE THE SAME AS THAT PROVIDED IN THE EXPRESS WARRANTY STATED HEREIN.

This warranty shall not apply to units sold or installed outside the United States, Canada, Mexico, or Japan, or to units damaged in handling or in installation. This warranty shall also be void if the unit is subjected to stresses resulting from localized application of heat causing excessive temperature differentials over the glass surfaces or edges, excessive vibration or a movement of building or foundations.

Claims under this warranty must be made in writing as soon as practicable after discovery of the defect and in all events within the applicable warranty period and prior to the beginning of any repair work to: POZZI WINDOW COMPANY, Warranty Claims, P.O. Box 5249, Bend, Oregon 97708. Written claims must detail the nature of the problem and the name, address, and telephone number of the person making the warranty claim. No warranty claim shall be considered properly made unless it contains the foregoing in writing and is received by POZZI WINDOW COMPANY prior to the expiration of the twenty (20) year warranty period. POZZI WINDOW COMPANY reserves the right to have any unit alleged as being defective under this warranty field inspected by a qualified factory representative and returned to the factory. No distributor, dealer or representative of POZZI WINDOW COMPANY has the authority to change or modify this warranty, wither orally or in writing in any respect

This limited warranty is effective for all products manufactured by POZZI WINDOW COMPANY after February 1, 1994, and all previous warranties shall be considered null arid void as to such products Of course, any previous warranties will continue to apply according to their terms to products manufactured by POZZI WINDOW COMPANY prior to February 1, 1994.